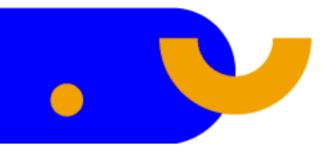


# 10.08.2021 Behavioural Profile Report

Juan Perez

This Report is a product of PDA International. PDA International is the leading provider of applied behavioural assessments for the selection, management and development of talent.

PDA International ® ©2004 PDA International



# Introduction

PDA Assessment is a reliable, scientifically validated instrument that has been developed to understand and describe people's behavior.

On the basis that the form is completed by following and respecting the guidelines, this report will make it possible to find the description of how this person generally reacts to different situations, challenges, and commitments that can arise in a day to day life.

This evaluation provides a complete analysis of the behavioral profile and reasons for making decisions. On occasions, it must be taken into account that it is possible to adapt and modify behaviors, enhancing or inhibiting the natural tendencies. In this report, information can be found about those behaviors that are most typical and characteristic of the behavioral style and main motivators.

From PDA International, please take time to read this report, making an effort on identifying those features of the behavioral style that has had a positive impact and has been positive, as well as the characteristics that, on different occasions, have complicated and negatively affected the path to success.



# **Consistency Indicator**

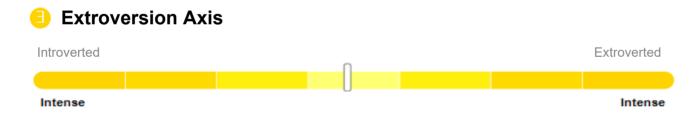
Consistent

The information in this report is coherent and consistent. Therefore, it is valid for interpretation and offers a solid basis for making decisions.

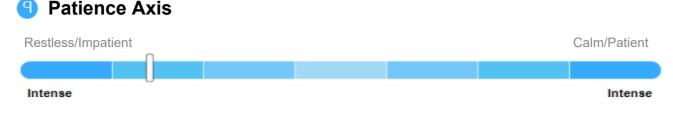
# **PDA Chart**

🕖 Risk Axis			
Cautious	0	1	Risk-Taker
			la tanan
Intense			Intense

Juan is a generally assertive person and sometimes, depending on the situation, will take the initiative and make compromises that involve risks. This person might be seen as proactive and capable of moderate mastery. There is a tendency to take risks in certain situations.



Juan is a person who interacts with others without major inconveniences and is generally outgoing. Frequently approaches people and shows a moderate degree of interest.



Juan is a dynamic and impatient person, motivated by diversity, change, and a wide range of projects. Uncomfortable with the routine and can get bored if the day-to-day does not include various projects, responsibilities, or challenges.

# 💋 Conformity to Norms Axis



Juan is a methodical, exact person who enjoys order and well-defined contexts. This person is motivated by compliance with rules and policies and likes well-defined structures. Juan is a detail-oriented person with tendencies towards perfection and precision. Being open to the ideas of others, courteous and cooperative are characteristic.

### 8 Self-Control Axis



Juan is an emotional and sentimental person who will generally be guided by personal feelings and emotions when making decisions. When managing teams, this person shows, exposes and shares feelings as well.

It is important to understand that not all the characteristics described in this report will be brought out simultaneously and in the same intensity. The person is more likely to see only some of these features. The more extreme each axis is scored, the more evident the behavior will be and the more characteristic it will be in the professional profile of the person.

# **PDA Indicated Behavioural Characteristics**

Based on the responses, this report has identified those words that describe the behavioral trends which are most apparent in the behavioral profile. Below is a list of the words that could specifically be used to describe the person being analyzed. This natural style of behavior is described as:

Risk	Extroversion	Patience	Norms
Friendly Nice Tense Precise Accurate	Perfectionist Demanding Critical	Measured Active Anxious Agile Asks how	High
	Perfectionist Cautious	and who	Focus on quality
			Compliant
			Cautious
			Systematic
			Precise
			Detailed
			Accurate
			Perfectionist

Accurate Perfectionist Logical Meticulous Intolerant

# Definitions

Risk	Tendency to take risks in order to achieve objectives.
Extroversion	Tendency to interact with people in favourable environments.
Patience	Tendency to remain calm, controlled and avoid unexpected changes.
Norms	Tendency to adhere to norms, rules, procedures and avoid unfavourable situations.

# **Natural Profile Description**

This section allows for a broad vision and understanding about the natural behavior of this person. From this description, it will be possible to have a deeper understanding of how this person responds to the needs required to solve problems, face new challenges, exert influence, adapt to changes, respond to rules and procedures imposed by others, as well as the ability to regulate impulses and emotions.

Juan is, by nature, an exact, precise, and detailed person who can engage in a wide variety of projects that require data analysis and application of specialized knowledge; however, although there is the possibility to handle detailed work with relative ease, Juan could grow bored and frustrated if it becomes routine and repetitive.

Juan has an energetic style and is open to diversity, change, and variety but simultaneously seeks perfection. These two forces create a certain tension and anxiety in the behavioral style. Tends to be motivated by a sense of duty and responsibility. This person wants to do the right thing and do things in the best way. Will worry about improving and changing things.

Can take a position of authority as long as there is a feeling of confidence about the project and an explicit endorsement, both from the organization and the rules. In that case, Juan can be very demanding when it comes to adherence to standards and quality. This person is very effective and comfortable working with clear guidelines and in well-defined situations.

Can be tireless in the efforts to do the job perfectly and follow professional responsibilities very carefully.

Juan is a diplomatic person by nature and will try to avoid antagonistic situations and interpersonal conflicts. This person will strive to develop cooperative working relationships with people. Often, this person operates courteously to avoid criticism and confrontation. However, the tense style can lead to appearing impatient and demanding in relationships. Can become annoyed with those who do not respond in the way and in the times expected. It takes Juan more effort to be tolerant of other people's mistakes and problems.

Can change course quickly once fully aware of what is being required. Can absorb a lot of technical information and convey it in a persuasive and positive way.

Will be motivated by using the ability to assess the consequences of whatever action is taken. Will also feel comfortable transmitting and sharing experience and knowledge. Will prefer to avoid having to take disciplinary action and make drastic or unpopular decisions.

At times, Juan can come off as overly detailed, which could lead to frustration for people of a less meticulous nature. Still, this person will effectively analyze large amounts of data, documents, contracts, and processes in detail and quickly.

Can become stressed when having many long-term projects to deal with or when work times are delayed due to a strong sense of urgency. There is a constant search for variety; therefore, inaction, routine at work, and indecision could also be stressful. Faced with this situation, Juan may respond impatiently and, at times, could make decisions impulsively and give in to frustration.

May feel stressed when there is little time or information to organize things. May seek perfection for fear of making mistakes so much that can become too preoccupied with detail, requiring explicit rules and instructions to clarify assignments.



# Leadership style

Regardless of the position or role that is performed, all people manifest an individual style of Leadership. This describes the way in which they cope with the need or responsibility of having to lead others. The chapters on Communication and Influence, Decision Making and Team Management Style describe and allow a broad vision and understanding of this person's leadership style.



### Influence and communication

- Has a structured, polite, precise, detailed, intense, and enthusiastic communication style. Will motivate by appealing to a sense of duty and responsibility, which will encourage others to do the right thing in the best way possible.
- Will impact the environment, especially thanks to the technical expertise.
- Will not have major problems communicating at different levels in the area of knowledge; however, this person may feel less comfortable in unfamiliar environments.
- In moments of disagreement, this person will defend convictions and argue them based on concrete information and data; however, Juan will try to avoid conflicts as far as possible.
- Will make use of written records.



## **Decision-Making**

This indicator allows to know the style with which decisions are made when certain information is available. All decisions follow a standard process that can be described as a closed circuit that begins with awareness of a problem, followed by recognizing it and defining it. Subsequently, possible alternatives and their consequences are analyzed. Once the alternatives have been identified, each one is evaluated, considering the advantages and disadvantages of each one. This analysis takes place within a specific context and is based, on the one hand, on the equation of expected gains and losses (example, time-cost relationship) and, on the other, on previous experiences and what we have learnt from them. Finally, the solution is selected from the alternatives that were evaluated and chosen, in order to implement them.

- When making decisions Juan will be a cautious and rational person. Will based them on logic, pursuing a process of choosing between several alternatives and eliminating possible ambiguities.
- Juan's decision-making process includes a broad definition of the problem, an exhaustive collection and analysis of data, as well as a careful evaluation of possible solutions and their subsequent impact.
- Will evaluate and analyze in detail the data and possible alternatives, applying rational schemes to the choice.
- Will require all the information to minimize possible errors and mitigate the conflict between similar options.
- Will be torn between the urgency of making a decision and the need for certainty and to analyze all the options, which can generate a certain tension.
- Can sometimes show tension and concern before and after making a decision given Juan's self high demands.
- Will seek to simplify the complexity of the decision-making process and, therefore, reduce possible ambiguities between the alternatives
- Will rely more on previous experience and learning than on intuition.
- Tends to put proposals up for discussion to obtain consensus when making decisions. Feels comfortable discussing with others the possible alternatives and consequences of a proposed action before implementing it.





### Team management style

- Juan seeks excellence and results, for this reason, can sometimes pressure the team to achieve the objectives, creating a certain tension.
- Needs to stay in control and given the strong drive for perfection, this person may have a hard time delegating. Before doing so, will need to ensure that the team has the appropriate skills and experience to do the job and meet the goals and quality standards.
- Will have a firm and strict style in terms of the application and compliance with the established rules and procedures. Will feel comfortable transmitting and sharing experience and knowledge, so this person can easily assume the role of a coach.

# **Sales Style**

This section will allow to have a broad vision and understanding about of this person's style when identifying, creating and developing business opportunities, divided into 3 chapters: Opening, Negotiation and Closing styles as well as this person's Relational style.



# Opening

- Juan's willingness to help others, the in-depth knowledge of the product, and the ability to investigate potential problems make it easy for this person to find mutual interests in the first few meetings. However, by showing too much anxiety to please, this person could have the opposite effect on the future client, who may be skeptical and doubt Juan's sincerity.
- Juan's presentations may be too detailed and could lead to customer confusion. However, this person has the ability to detect those signals.
- To determine the needs of interlocutors, Juan will make careful and specific inquiries.
- Usually prepares for presentations and follows established procedures. Juan's energetic and rapidly changing style can lead to not listen carefully to others. May show irritation if interrupted too much.

# 2

### Negotiation and Closing style

- Juan is not particularly motivated by the closing of a business and is unlikely to push aggressively to get it.
- Will perceive the moment for closing a sale as a conflictive situation and will try to avoid, since this person does not like confrontations.
- Will try to deal with closing techniques in the form of a process to induce the client.



## **Relational style**

- Keeps good customer records and is, therefore, able to help with both technical and physical problems, such as inventory control.
- Since this person doesn't like routine and gets bored easily, may be more inclined to service than to make regular visits.
- Clients often appreciate Juan's loyalty and non-threatening approach.
- This person tends to seek new business through referrals that may arise from customer service actions.



# How to allow Juan to reach the full potential

This section describes essential aspects to consider when helping develop this person's full potential. The points described below are based on this person's natural style of behavior. They are essential to be taken into account by everyone who hopes to lead Juan and help achieve this person's maximum potential, maintaining motivation and providing effective coaching, as well as for those who work together with this person as part of a team.

- To fully develop Juan's potential, should have the responsibilities and performance expectations clearly defined at all times since in the eagerness to find the exact result may feel frustrated if objectives are not clearly defined.
- Will feel more comfortable in a harmonious work environment and avoid generating risky and confrontational situations.
- It is important to provide Juan with a variety of activities, projects and challenges, especially challenges that require dealing with large amounts of data with speed, detail, precision and accuracy.
- Due to Juan's tendency to quality and perfection, it is important to allow this person to develop policies, procedures, or make changes to improve, always considering that Juan could have difficulty delegating and that therefore may be burdened with too many responsibilities.
- It will be motivating when Juan's job is good and that because of the knowledge and support for the team, this person can earn their recognition and respect. Therefore, Juan will appreciate having consistent and regular feedback, both positive and negative, and the space to express opinions freely.
- Juan's communication style is clear, precise, and detailed. Will need to understand the message accurately and will prefer written communication.
- Will prefer to have all the information when making a decision.
- Will appreciate having control over the factors that affect job performance. <br/><br/>lt is important to always keep in mind that this person's potential lies in the ability to focus on detail and the ability to handle multiple projects at the same time.

# Strengths that can be Overused

This section describes some of the behavioral style tendencies that could eventually turn into weaknesses. They are clearly positive aspects of this person's style of behavior, but, at times, they could be counterproductive if not moderated or attended to.

- The desire to have the facts and the need to get everything right can interfere with the decision-making process, resulting in excessive caution.
- The fear of looking like an incompetent or the wrong person for the job can inhibit Juan from taking risks or proactive behaviors.
- Juan has a strong left brain (analytical) influence so it will require more effort to interact with people who use the right brain (emotional/intuitive) more.
- Can overemphasize the obvious logic of a plan or proposal, downplaying the building relationships with people.
- When confronted with a mistake or the wrong choice, Juan can look for more data to support the case instead of acknowledging the mistake.
- Can be overwhelmed with doubt or with apocalyptic scenarios.
- Can provide more information than is necessary for the desire to do so completely and accurately.
- In the intention to achieve results, this person may show impatience and irritation with those believed to have not performed as expected.
- In the desire to adhere to the system, Juan may apply rules and regulations excessively.

# **Current Situation**

This section helps to have a clear perspective of the changes that are taking place in this person's style of behavior. It describes what aspects of this person's natural style are being modified in an effort to adapt to Juan's perception of the requirements in the current situation.



### **Decision-Making**

This analysis indicates that Juan's natural style is to make decisions more cautiously. This person strives to make the right decisions by analyzing the information available, consulting, and using more and better information. With the intention to make the right decisions, Juan prefers not to move forward unless all the information is available. This person perceives that the current situation does not require major changes to the Decision Making style.



### **Energy Balance**

No changes are perceived in this person's energy, so this analysis suggests that Juan perceives that the energy level available is compatible with what Juan's current situation requires.

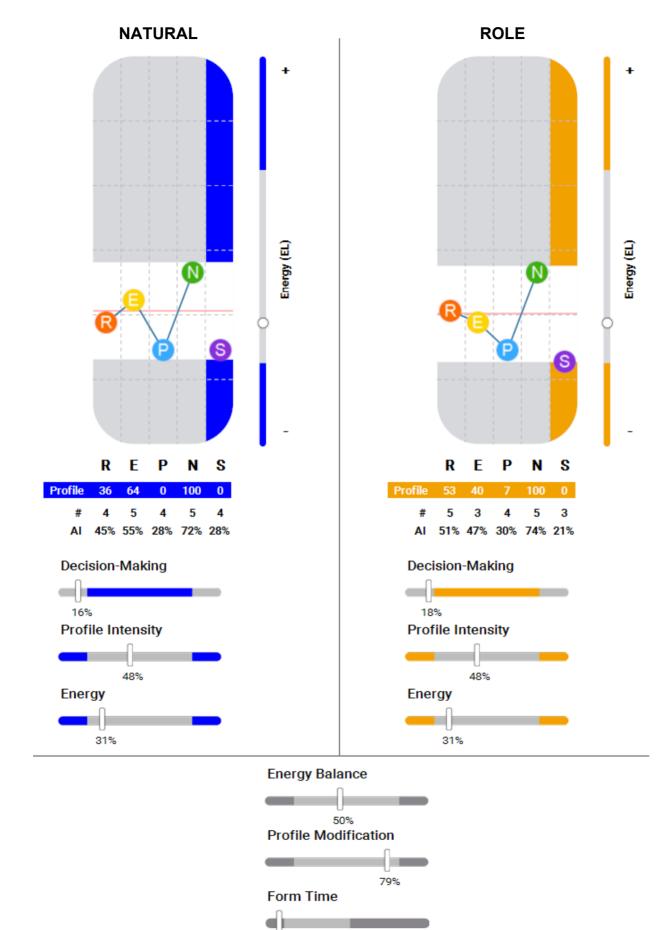


### **Behavioural Changes**

This analysis suggests that Juan is currently making some adjustments, showing that this person can adapt and is somewhat flexible. Juan would not have a hard time adapting behavior-wise, although some resistance may be shown at times.

This report is related to behavioral characteristics only. Success in any specific role, position or situation will depend on multiple factors, such as skills, experience and personal circumstances, in addition to being given the ideal development schemes such as integration, motivation, coaching, etc.

# **Behavioural Profile Chart**



3 min

# **Self Description**

Hay dos cosas infinitas: el universo y la estupidez humana. Y del universo no estoy seguro.

Intento no volverte un hombre de éxito, sino volverte un hombre de valor. Si no lo puedo explicar de forma simple, no lo entiendo lo suficientemente bien.

La coincidencia es la forma en que Dios permanece anónimo.

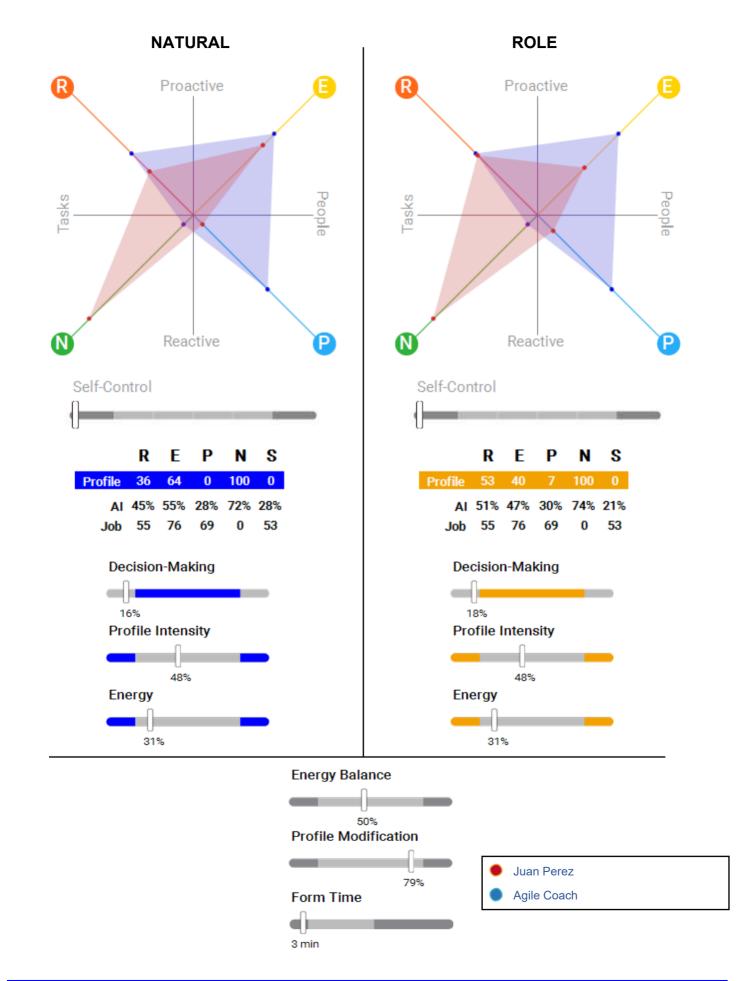
En medio de la dificultad yace la oportunidad

Locura es hacer lo mismo una y otra vez esperando obtener resultados diferentes

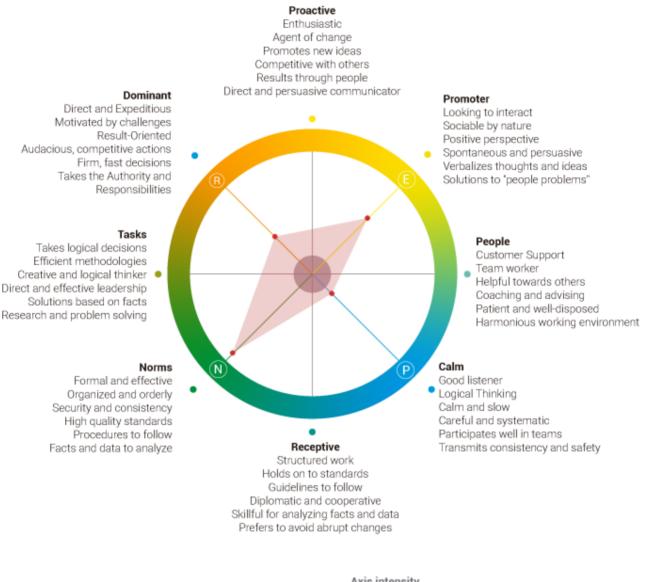
No todo lo que cuenta puede ser cuantificado, y no todo lo que puede ser cuantificado cuenta.

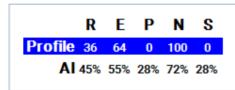


# **PDA Radar Chart**



# **PDA Wheel Chart**





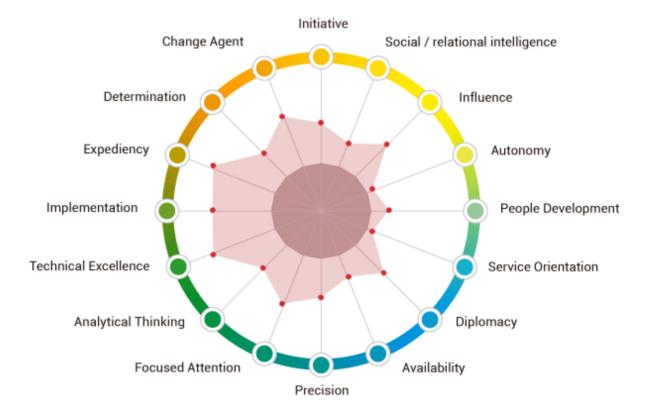
Ч <u> </u>		
"lower self-control"		

the less the person tends to hold back and reflect, the less they control and plan their response.

"higher self-control" the more the person tends to think before acting and the more controlled they are. Leads to more planning of their responses to situations that they are presented with. The person will tend to be more

thoughtful, controlled and rational.

# **Behavioural Radar Chart**



#### Initiative

Natural tendency to anticipate and propose novel actions. It is the permanent attitude of acting when the occasion arises, without waiting for orders or instructions, seeking and creating opportunities, solving situations and problems. It is the tendency to anticipate and act by activating ties and relationships, earning the respect and trust of various types of people whom are impacted and influenced to achieve results.

#### Social / relational intelligence

Natural tendency to communicate and interact efficiently with others managing social diversity, making these relationships a channel for the achievement and strategic alignment of the organization's objectives. A natural inclination is shown to generate, establish, maintain and enhance value relationships through an adequate flow of communication between the members of the group or the organization, using the different codes and channels that are required in each case.

#### Influence

Natural tendency to influence and impact others by creating commitment and building consensus. Describes an optimistic outlook that is results-oriented working with and through people, appearing sociable, friendly and influential.

#### Autonomy

Natural tendency to focus on results safely, independently and with self-confidence, identifying opportunities in different situations. A disposition is shown to take advantage of available resources (time, people, financial resources), provide solutions and undertake challenges assuming at all times the responsibility and consequences of one's actions.

#### People Development

Natural tendency to help others, support people and work teams in their development and improvement on a daily basis. It is the proneness to put the focus on people, driving collaboration, motivating and challenging for continuous learning and development. An ability is shown to promote a harmonious environment, of mutual understanding, cordial and complementary, promoting inclusive solutions and cultivating shared responsibility.

#### Service Orientation

Natural tendency to identify, understand and manage the needs of all stakeholders: teams, clients, suppliers, etc. with the desire to offer solutions with excellence in treatment and generating positive experiences. It describes a tendency to solve different situations, guaranteeing the solution with a helpful, patient, calm and balanced style, even in situations of pressure.

#### Diplomacy

Natural tendency to be kind and gentle, as well as perceive, share or infer in the feelings, thoughts and emotions of others, understanding the different points of view. It is the tendency to have a diplomatic approach to others, orienting to results in a patient, friendly and cordial way, avoiding confrontation.

#### Availability

Natural tendency to spend time with others, to show openness and disposition to the other, with a high capacity for listening and achieving a satisfactory degree of empathy with other people. It describes someone with a patient and considerate style, demonstrating to be a generous and compassionate person, consistently focusing on results and taking time.

#### Precision

Natural tendency to an analytical, cautious, systematic and detailed approach to problems and decisions, with a precise and careful method. This person shows comfort and efficiency in well-defined and structured situations and environments.

#### Focused Attention

Natural tendency towards focused attention, regardless of the context, in order to obtain and manage relevant information efficiently. It is the preference to follow procedures in a precise and orderly manner, concentrating on details and making an effort to avoid mistakes in one's approach to the result.

#### Analytical Thinking

Natural tendency to advance in problem solving by applying a differential diagnosis, evaluating its possible causes and looking for different behaviors among the causes, decomposing the complex problem into simpler parts, testing and discarding hypotheses. It measures if someone is trustworthy in their approach, disciplined, precise and if they are oriented to the results analyzing, collecting information and the facts to advance in a logical, systematic and orderly way.

#### Technical Excellence

Natural tendency to focus on results consistently and safely, analyzing available information, following procedures and seeking harmony and excellence, in order to achieve solutions aligned with the organizational development. It is the tendency to manifest a critical and demanding approach to different situations, being interested in compliance with methods and procedures that ensure quality and avoid error.

#### Implementation

Natural tendency to bring preliminary thinking to fruition and to execute or implement a plan, method, idea, model, or policy to do something or solve a problem. It implies a prior strategy, a method and its execution, displaying dynamism and under a context of rules and procedures. It involves an approach to problems in a meticulous and curious way, studying, analyzing and making decisions based on logic.

#### Expediency

Natural tendency to respond with a sense of urgency and to make things happen. It is the tendency to be fast and flexible, responding positively to diversity and change, even when times are pressing.

#### Determination

Natural tendency to look forward, with a proactive and decisive style to achieve one's goals. It implies confidence and courage when making decisions. It manifests a tendency to take risks to achieve goals and an orientation towards results in a determined and firm way, confronting if necessary, taking responsibility and taking on challenges.

#### Change Agent

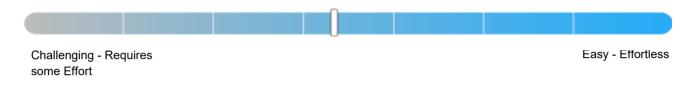
Natural tendency to be the engine of change, propose transformations, generate a context where new ideas and alternatives are debated and valued and the status quo is questioned. Ability to react flexibly to barriers and difficulties. It is the tendency to pay attention to the environment, the social and organizational context in order to propose changes and improvements that have a positive impact.

# **Behavioural Trends**

IMPORTANT: Under optimal conditions, the vast majority of individuals may be capable of performing adequately in any of the following competencies. "Optimal conditions" is used to signify a work environment where several of the following conditions are present: good leadership, motivation, recognition, support and training, among many others. We understand that workplace conditions are not always optimal.

### **Customer Service, Attention and Support**

This competency measures an individual's skill in terms of customer service and the ability to provide service in a polite, attentive and consistent style.



### **Attention and Listening**

This competency measures the "listening and receptivity" skills in an individual. Patience, tolerance and time for others.



### **Dynamism and Sense of Urgency**

This competency measures an individual's skill in responding to challenges that require diversity, change and variety when time is of the essence.



### Implementation

This competency measures orientation toward tasks. An individual's ability to manage and coordinate tasks in adherence to the appropriate standards and procedures.



### **Competitive Orientation to Results**

This competency measures an individual's skill in being results-oriented by means of a direct and competitive style, accepting some challenges and using confrontation, when necessary.



### **Strategic Orientation to Results**

This competency measures an individual's skill in being results-oriented by means of a determined and consistent style, creating strategies, minimizing risks and avoiding confrontation.



### Persuasion and Extroversion

This competency measures an individual's skill in terms of interpersonal relationships and the capacity to relate by means of an extroverted, sociable and persuasive style.



### **Precision - Quality**

This competency measures an individual's skill regarding tasks that require precision, quality and detail. Continued follow-up through completion.



### **Proactive and Independent**

This competency measures "proactivity" toward tasks as well as people. It involves the skills of persuasion and motivating others, while pursuing challenges that require creativity and independence.



### Adherence to Rules and Guidelines

This competency measures an individual's ability in terms of adherence to policies and control, responding in accordance with appropriate rules and guidelines.

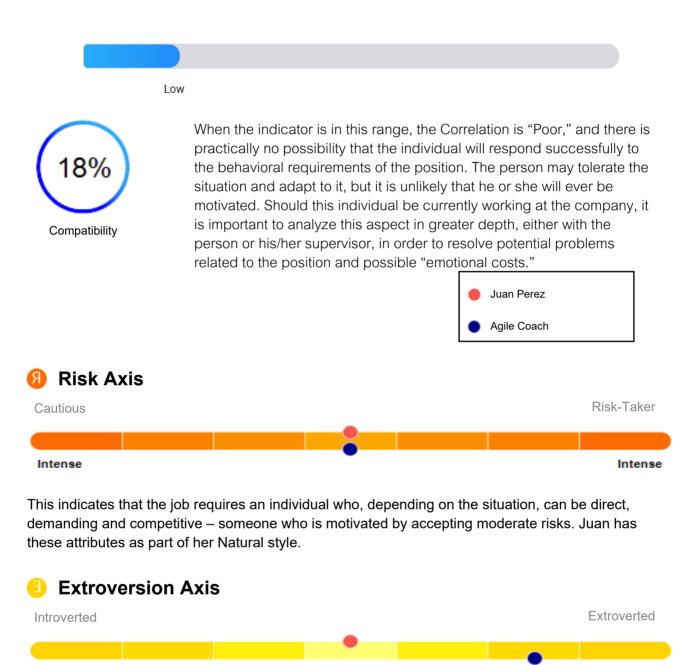


It is extremely important and useful to identify an individual's Natural Behavioural Profile in order to allow to predict how much effort these competencies will require. Whether the individual will be able to display them naturally, spontaneously and effortlessly or whether they will require a greater effort because they are not natural to the individual. For example, a "naturally impatient and restless" individual will have to make a greater effort in the "Analytical Skills" competency, while the "Sense of Urgency" competency will be a natural skill and will, therefore, require the least effort.



# **Detailed Fit Report**

Compatibility of Juan's Natural Profile with job Agile Coach (Agile)



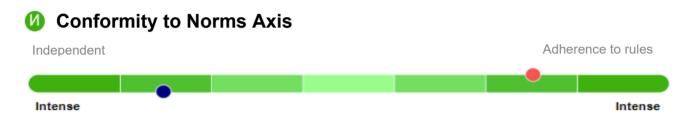
Intense

This indicates that the position requires an individual who is naturally and spontaneously friendly, extroverted, persuasive and sharp – someone who is motivated by interaction and exposure to people. Although Juan may sometimes develop in a sociable and extroverted way, being somewhat less extroverted, she may adopt a more formal, serious and distant style.

Intense



This indicates that the position requires an individual who is naturally and spontaneously calm, patient and relaxed – someone with listening skills, who is motivated by consistency and stability. In her Natural style, Juan is more dynamic and restless, and less patient, and will have to make some effort to respond to this job requirement.



This indicates that the position requires an individual who is independent, self-confident and discerning – someone who is motivated by independence from structure and freedom of action. However, in her Natural Style, Juan is quite detail-oriented and disciplined, and therefore requires some standards and procedures. Based on this, although Juan can sometimes conduct herself in a more confident and independent way, she would have to make quite an effort to respond to this job requirement.



# **Self-Development with MyPDACoach**

This section is an invitation for you to start your self-development programme with MyPDACoach. MyPDACoach is an online application that assists you in the development of behavioural skills that will allow you to improve aspects of your behavioural style, strengthen relationships with others and increase your work effectiveness. The self-awareness you reached with the PDA Report will be the basis for MyPDACoach to assist you in reaching positive changes in your behaviour, thus facilitating your road to success.

# Self-awareness, Self-development and Personal Leadership

As individuals, we play the leading role of our life, and the course it takes depends directly of our actions. MyPDACoach invites you to initiate a self-development programme so that you can make the adjustments in your behavioural style that are necessary for you to fully succeed. Self-development consists in promoting, by ourselves or with the assistance of a Coach, the development of our skills. This allows personal and professional growth.

Self-awareness, looking at oneself in the mirror, is essential for progressing in a self-development programme. The information provided by the PDA Report that you just read has enriched your self-awareness. As we need to know ourselves in order to develop, this is the starting point for personal improvement and it is directly related to self-development, learning and personal leadership.

Self-awareness requires a thinking process through which individuals acquire notion of their own strengths and opportunity areas. This allows making the most of opportunities and being prepared for everyday challenges.

Individuals who dare to self-development must know themselves, they must have a clear vision of their goals. They need to design a plan, put it into practice and monitor it. **MyPDACoach** assists you in designing said plan, putting it into practice and accompanying you during the process. **MyPDACoach** helps you exercise new behaviours that will allow you to acquire skills, improve certain habits and develop personal competencies.

It is important to have in mind that self-development is achieved through work, effort, self-criticism and update of knowledge. It implies a significant sense of responsibility, as well as a flexible and proactive attitude. The process must be continuous and organized in order to consolidate a set of new aspects and behaviours that strengthen and facilitate the road to success.

**MyPDACoach** consists of five simple and intuitive steps. You've already taken two and now have the possibility to continue...

1. Complete the PDA Form. Done!

- 2. Read the PDA Report and enhance your self-awareness. Done!
- 3. Define the competence you want to develop. Start today!
- 4. Receive coaching tips and exercise new behaviours. Six weeks!
- 5. Receive feedback from others. Find out if you succeeded!

Managing oneself is challenging. You have already completed the PDA Form and read your PDA Report. Now you only need to commit to yourself and manage your self-development programme. Visit www.mypdacoach.com to learn more and start your process today!



# **Action Plan**

This form is for one goal. Make copies if you wish to set other goals.

GOAL (What do I want to achieve?)

**BENEFITS** (What do I want to gain by achieving this goal?)

STEPS TO ACHIEVE THIS GOAL (What do I need to do to achieve this goal?)

**DEADLINES (When will I complete these actions?)** 

POSSIBLE HURDLES (What could interfere with the achievement of this goal?)

**POSSIBLE SOLUTIONS (How will I overcome the obstacles in my path?)** 

HOW TO MONITOR YOUR PROGRESS (How will I know I am making progress?)

IS IT WORTH SPENDING TIME, EFFORT AND MONEY ON THIS GOAL? Yes \_\_\_\_\_ No \_\_\_\_\_ Yes, but only \_\_\_\_\_ TODAY'S DATE \_\_\_\_\_\_

# **Seven action aids**

### 1. Remember the benefits you will gain when you achieve your goals.

Identify the benefits you will receive: greater job effectiveness, enhanced job satisfaction, improved interpersonal skills, etc. What will the benefits be?

### 2. Remember your available time.

There are 525,600 minutes in a year. If you dedicate 15 minutes a day to your development, you will be dedicating a total of 5,475 minutes per year. This is only 0.0104 of your total available minutes per year. Can you afford to devote 0.0104 of your available minutes to your development?

### 3. Do one thing at a time.

The great task of self-development is made up of many smaller tasks. Divide and conquer: divide the big task into several smaller sub-tasks. Then, concentrate on one sub-task at a time until you finish it.

### 4. Practice, practice, practice.

Practice makes perfect. The more you practice, the more you learn. A short practice session every day is better than one long practice session each week.

### 5. Perseverance conquers all.

Stick to your Action Plan. Perseverance is an essential behaviour for achieving one's goals. Individuals often stop when they are close to success. Keep going... do not stop. If you stop, you will never reach your goals.

### 6. React effectively to your mistakes.

We all make mistakes. You will make them when carrying out your Action Plan and when working to achieve your goals. Respond effectively. Be accountable for your mistakes. Have confidence in spite of your mistakes and learn from them. Do not think that you should never make mistakes, do not be concerned or become obsessed with them, and do not become discouraged because you have made them.

### 7. Call upon your "success memories."

When you feel pressured or frustrated, or when you feel that you are not making progress on your Action Plan, call upon a "success memory." Remember one of your past achievements. Fill your mind with this memory and allow it to create positive thoughts, emotions and images. You will feel better, your confidence will increase and you will be able to continue working on your Action Plan and goal achievement.

